

278. **Exchange Services and Exchange Access.** As described earlier in this affidavit, if an Ameritech long distance affiliate such as Ameritech Communications, Inc. ("ACI") seeks to purchase services from Ameritech on a resale basis, it will do so according to the same procedures and on the same terms and conditions which apply to unaffiliated resellers. In addition, and as described earlier in this affidavit, if ACI or any other Ameritech affiliate seeks to purchase unbundled network elements from Ameritech, it will do so according to the same procedures and on the same terms and conditions which apply to unaffiliated requesting carriers.
279. With respect to the purchase of exchange services from Ameritech, ACI or any other Ameritech affiliate will be required to place its order through Ameritech's business office using the same procedures and on the same terms and conditions which apply to unaffiliated interexchange telecommunications carriers.
280. The same nondiscriminatory approach applies with respect to exchange access services. Exchange access services include switched access and special access. Ameritech uses the standard industry Access Service Request ("ASR") format and standard order flows and provides for optional electronic or facsimile order delivery.
281. For switched access service, the requesting carrier, including Ameritech affiliates and subsidiaries, submits an ASR to the Ameritech Long Distance Industry Services ("ALDIS") service center either via standard ASR electronic interface or via facsimile.

The ALDIS service representative then reviews the ASR for completeness, obtains any additional information from the requesting carrier and electronically transmits the ASR to the Ameritech Circuit Administration Center ("CAC"). The CAC assigns the required circuit and code information and updates various OSS screens. The Ameritech Interoffice Facilities Circuit Provisioning Center ("IFCPC") assigns transport facilities, as required. A Firm Order Commitment is then sent to the carrier so that the carrier can complete its own provisioning functions.

282. The Ameritech CAC then prepares the orders necessary to establish the trunks with the requesting carrier. These orders are forwarded electronically in a nondiscriminatory manner to the Ameritech Centralized Translations Group/Trunk Provisioning Center ("CTG/TPC") and to the field work centers. The CTG/TPC and the field forces establish and test the trunks and obtain acceptance from the carrier before utilizing the trunks for live customer service.
283. For special access service, the requesting carrier, including Ameritech affiliates and subsidiaries, submits an ASR to ALDIS in the same manner as described above. After the ASR is reviewed for completeness, the ASR is transmitted electronically to either the IFCPC or the Circuit Provisioning Center ("CPC"), depending on the type of service requested. DS-1 and above services are directed to the IFCPC. The IFCPC or the CPC then designs the circuit(s) being requested and assigns appropriate facilities. A Firm Order Commitment is then sent to the carrier so the carrier can

complete its own provisioning functions. The order designed by the IFCPC then proceeds to the Ameritech High Capacity ("HiCap") Center and to the field forces, who ensure that the circuit(s) are properly installed, tested and accepted by the requesting carrier. Similarly, orders designed by the CPC proceed to the Ameritech Special Service Center ("SSC") and to the field forces for completion.

284. Turning to maintenance requests for switched access, the Ameritech Trunk Single Point of Contact ("TSPOC") repair answering center provides the single point of contact for all the requesting carriers, including Ameritech's affiliates and subsidiaries, for such maintenance requests. The trunk-specific reported trouble is resolved via the Ameritech Switching Technology Center ("STC") that handles switch related trouble reports. When necessary, the center dispatches personnel to perform additional testing on central office equipment. The Work and Force Administration ("WFA") System queues the STC to dispatch service technicians to resolve the service problem. Because the queue is computer generated, service technicians are dispatched on a "first-come, first-served" basis and, therefore, resolve trouble reports on a nondiscriminatory basis. Ameritech promptly advises the carrier if the trouble appears to be in the carrier's facilities or equipment, and when problems are resolved.

285. Maintenance requests for special access are received by the Ameritech HiCap or SSC center, depending on the type of service in trouble. Trouble requests for DS-1 and above services are taken by the HiCap center. The HiCap or SSC center then tests the

trouble to isolate its location, if possible. When necessary, the center dispatches personnel to perform additional testing on central office equipment or at the network interface to the requesting carrier. WFA queries the HiCap or SSC to dispatch service technicians to resolve the service problems as described above.

286. Trouble reports for exchange access are received manually or electronically via the industry standard EBI interface.

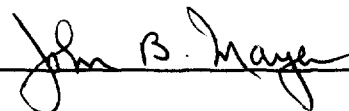
287. Installation and maintenance processes for exchange access are the same or similar to the processes being used for EOI and unbundled interoffice transmission facilities.

CONCLUSION

288. As described herein, Ameritech is providing interconnection, unbundled network elements, and resale services in a manner that opens the local exchange to competition and ensures parity of treatment of itself, its affiliates, and all other carriers.

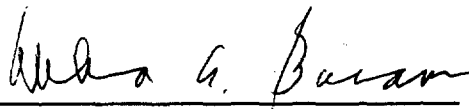
289. This concludes my affidavit.

I hereby swear, under penalty of perjury, that the foregoing is true and correct, to the best of my knowledge and belief.



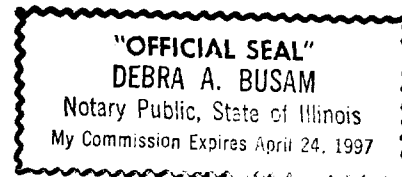
John B. Mayer

Subscribed and sworn before me this 27th of December, 1996.



Notary Public

My Commission expires: _____



**AFFIDAVIT OF
JOHN B. MAYER**

SCHEDULE 1

CENTRAL OFFICE FRAME CAPACITIES

FRAME CAPACITY W/O ORDER COORDINATION

OFFICE TYPE	NORMAL COMPLEMENT OF FRAME TECHNICIANS	NORMAL OFFICE CAPACITY (ORDERS PER MONTH)	AUGMENTED CAPACITY (ORDERS PER MONTH)	THREE-SHIFT CAPACITY (ORDERS PER MONTH)
LARGE OFFICES 50,000 TO 180,000 LINES	3 - 12	3,600 - 15,000	5,040 - 21,000	9,000 - 37,500
MEDIUM OFFICES 15,000 TO 50,000 LINES	1 - 3	1,200 - 3,600	1,680 - 5,040	3,000 - 9,000
SMALL OFFICES 400 TO 15,000 LINES	1 - 1	100 - 1,200	140 - 1,680	250 - 3,000

FRAME CAPACITY - COORDINATED ORDERS

LARGE OFFICES 50,000 TO 180,000 LINES	3 - 12	1,800 - 7,500	2,520 - 10,500	4,500 - 18,750
MEDIUM OFFICES 15,000 TO 50,000 LINES	1 - 3	600 - 1,800	840 - 2,520	1,500 - 4,500
SMALL OFFICES 400 TO 15,000 LINES	1 - 1	50 - 600	70 - 840	125 - 1,500